

The acquisition of this travel ticket implies full knowledge and acceptance of the below specified conditions according to the laws and regulations in force:

1. At the time of issuance of this travel ticket the customer must verify under its responsibility that all information provided in this conform and agree to your request and accepts the general contract clauses on travel.
2. The travel ticket is personal and no transferable. We may be able to transfer your ticket at the request of the holder, prior identification and payment of the administrative fee, valid for the date and time of travel by contacting us by email to contact@peruways.com. Erasures are not accepted in it.
3. The passenger 15 minutes should be submitted before the time travel on Cusco - Ollantaytambo routes, Cusco - Machu Picchu (hidroelectrica) routes and Cusco -Puno routes and submit the travel ticket or print the electronic ticket and valid identity document to embark, this measure includes minors. In case of default, you forfeit the right to travel and the value of paid travel ticket. In case of loss or loss of Ticket Travel a new payment of administrative costs will be issued.
4. If the passenger is not present at the time of shipment according to the date and time indicated on your ticket, hereby authorizes and Peruways to have unoccupied seat.
5. The postponement of the trip will be accepted with 3 days in advance before the travel date by contacting us by email to contact@peruways.com. You have to enclose within this email your Ticket and use the same email address you registered when buying your ticket. Admin fees will apply.
6. Tickets are no refundable.
7. For travel tickets purchased online only returns, delays or changes after 24 hours of purchase, time required for the validation of the transaction by payment gateways have been made will be accepted (Visa, Mastercard, AMEX, etc) .
8. any change or postpone on travel tickets purchased up to 72 hours before departure of the bus are not accepted.
9. boarding and / or landing at different points than in the Ticket Travel is not permitted. Our services make scheduled landings on the route according to the authorization of the MTC.
10. According to Law 27337, minors traveling alone or with an adult other than their parents must submit notarized permission to travel from their parents. Customer agrees that it is required the submission of the original notarized permission and copy when purchasing the ticket and when boarding minor traveling unaccompanied by parents. It is not allowed to children under 09 years traveling alone.
11. Children over two years old pay full trip ticket, children under two years are charged "Ticket Birth Registration" and are not entitled to a seat or complementary food or drink.
12. The holder loses his right to travel and the value of travel ticket when under the influence of alcohol, drugs and / or narcotics or where the state or condition physical and / or psychological evidence that he could jeopardize his safety and that of others passengers.
13. The company does not assume any responsibility for the physical state or health of the passenger, nor for any disturbance or incident that might arise as a result of their physical health status or not evidenced. The passenger is not allowed to board the bus with guns or elements sharps as well as flammable, explosive, corrosive, poisonous like. Passenger is obliged to allow and give all facilities to the staff of the company to make the review of their baggage and their person. S.D. 017-2009 MTC.
14. The passenger traveling secured by a personal accident policy (SOAT) bought by the owner of the bus. Passengers traveling accept the conditions agreed by the company with the appropriate insurance company.
15. If the Company suspends the provision of services for reasons beyond it, the tickets will be postponed, the user can make the trip within 180 days from the initial date of travel; subject to the conditions of postponement mentioned in Clause No. 5 or alternatively it may make the respective refund.
16. In case of any eventuality in the place of origin or during the journey, which prevents the service, the Company will make the transfer in standard units (own or third). If for reasons

beyond the Company is unable to make the transfer section equivalent to not travel trip amount will be refunded.

17. The passenger is entitled to carry up to 15 kilos of luggage, only suitcases, briefcases and bags with items for personal use (art 2nd D.S. 016-2006-EF - Regulation Baggage and Household Goods) free of charge. The excess will be admitted when the capacity of the bus allows, upon payment of the applicable fee. The law applies only carry luggage for passengers occupying a seat. It is the responsibility of the passenger custody of their hand luggage in the lounge of the bus, and the withdrawal of their luggage from the bus hold immediately after landing, the company is not responsible for baggage that has not been declared for custody.
18. The company is not responsible for money, jewelry, valuables, appliances, audio, video, computing, laptops, tablets, etc., carried as luggage. In case of loss, damage and / or theft of baggage in the hold attributable to the company shall apply the provisions of paragraph 76.2.12 art. 76th of D. S 017-2009-MTC. The company is not responsible for the deterioration of poorly packed luggage or acrylic or plastic bags.
19. The passenger is prohibited move pets in the room or warehouse bus, except guide dogs in the Conadis duly accredited.
20. The passenger is responsible for managing the necessary documentation required under immigration controls, upon boarding the company will review this documentation and if not present the passenger the relevant documentation, the company agrees to prohibit travel passenger caused by failure on the governmental requirements related to the presentation of personal documents (visas, travel authorizations, payment of fees, letters of invitation, travel bags, personal fines, etc.), as appropriate, in the established immigration controls in different countries.
21. Travel tickets with promotional codes are subject to restrictions, which can be viewed on the website www.peruways.com. Postponements are subject to availability of seats at the same rate.
22. In the case of remission and / or transfer of fruits and / or vegetables controlled by SENASA, the company is obliged to restrict remission and / or transfer of such host products Fruit Fly, being a restriction Of law
23. The company is not responsible for failures or omissions in the provision of WiFi signal outlet. These services (if available) are offered as a courtesy because it is not part of the contracted service.
24. The company is not responsible for the performance of internet machines users, network operators or failures in payment gateways for online purchases within the web and purchases from mobile application and will not be able realize the sale due to faulty communication link.
25. The time of embarkation and disembarkation at intermediate points (scales) is referential because it is not an office of origin and the bus transit being, is subject to road conditions, weather conditions, traffic conditions and other factors beyond the company.
26. The parties agree that the dispute shall be resolved in accordance with the Regulations of the Center for Conciliation and National and International Arbitration of the Chamber of Commerce of Lima, whose rules and administration the parties submit unconditionally, declaring to know and accept in full .